



DEPARTMENT OF VETERANS AFFAIRS

Medical Center
500 West Fort Street
Boise ID 83702-4598

In Reply Refer To:

• March 23, 2007

531/116

RE: Mary L. Bouman

To Whom It May Concern:

The purpose of this letter is to provide a reference letter for Mary Bouman, Guardian in the Boise, Idaho area. I have known Mary since July 2006 when she was recruited by the Ward 2P Social Worker, Tom Hogan, to be guardian for a veteran who I also case manage through the VA MHICM Behavioral Health Program.

Mary has proven herself many times over in her ability to handle clients with behavioral problems such as anger management issues and inability to trust others. She is quick to win their hearts and their confidence. Her ability to advocate and make responsible decisions in a timely fashion has, in actuality, saved her client's life on several occasions. In medical emergencies she is very adept at making appropriate decisions and working with healthcare systems to facilitate the needed medical treatment. Mary has a special intuitive ability to understand her clients and respond according to their needs.

Mary is very expert in working with the community and with large and small healthcare systems. She is well received and respected by the staff associated with these facilities. She is tactful professionally and skillful in working through problems encountered in any system. At the same time she is a strong advocate in achieving her goal of excellent care. One staff member in a healthcare system made a comment to me; "if I ever needed a guardian to represent me, I would choose Mary Bouman for the job." To me, this is the ultimate compliment anyone could give her.

I am confident in giving Mary my very highest recommendation in the role of "guardian" serving those in need. It is my opinion that Mary sets a high example and standard for others who may choose to be guardians in our community. She is the "very best" and a tireless worker.

Sincerely,

A handwritten signature in cursive script that reads "Patrick G. McGill".

Patrick G. McGill, LCSW
Coordinator, MHICM Program